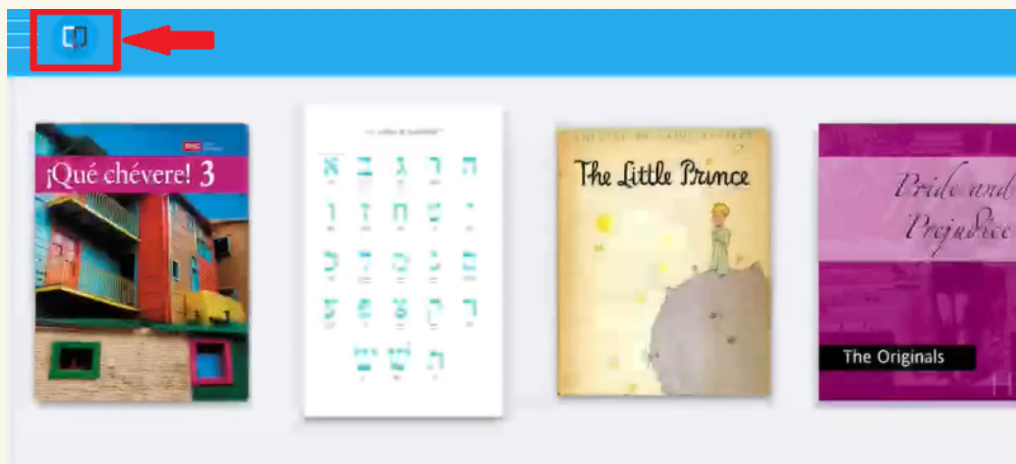




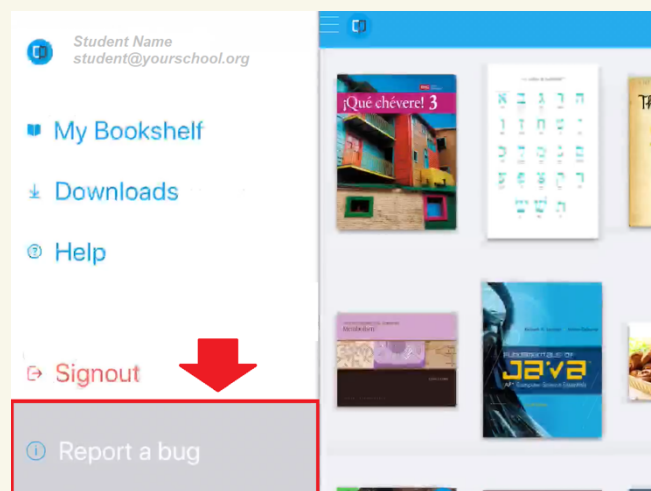
How to Report a Bug (MacOS)

If something goes wrong with your TextbookHub app, you can report the bug to us so we can fix it. **Note:** Our macOS does not support the use of a mouse scroll-wheel.

1. Navigate to your Bookshelf. Click on the TextbookHub icon in the upper left corner of the app.



2. The sliding panel opens. Click on **Report a Bug**.



3. The Bug Report form opens. Describe what you were expecting the TextbookHub app to do. What did the TextbookHub app do instead?

You can also take and attach video or screenshots of the app's behavior or upload a file from your device to us.

Note that by default the TextbookHub app will send us a list of recent actions performed by the app. This list helps us track down the specific problem. You can edit this list by clicking on **Edit list**.


When you have completed filling in the field and have included any attachments you wish to send, click the blue send arrow in the upper right corner of the app.

Report a bug

Enter your email [Type in your school email address](#)

Please be as detailed as possible. What did you expect and what happened instead?

[Tell us the details of what happened](#)

 To help us fix the problem, your report will include a list of steps to reproduce the issue. [Edit list](#)

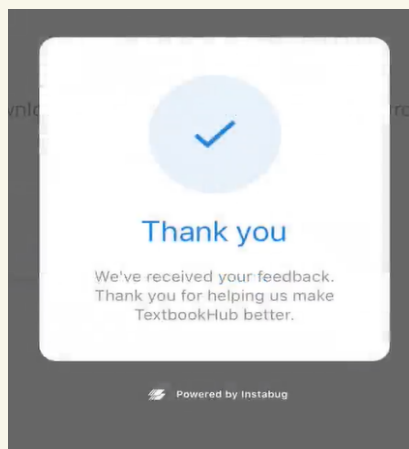
[Take a screen recording](#) [Click here to make a video](#)

[Take a screenshot](#) [Click here to take a screenshot](#)

[Select file from gallery](#) [Click here to attach a file to the bug report](#)

Click the blue send arrow when your report is finished

4. TextbookHub will display the thank you screen acknowledging your bug report.



TextbookHub Help Resources

Check out the most recent help articles at help.textbookhub.com. You may find your question has already been answered there.

You can also reach out to our friendly product support team over the phone. They can help you troubleshoot the problem and find a resolution. Call toll-free 1 (855) 779-4928 or use the Chat Feature at help.textbookhub.com.