

Experiencing Issues with your App?



I'm unable to access and read books.

Reader application fails to open.

I can't open and view overlays.

The books on my bookshelf are not the correct books.

Please try any of the following common troubleshooting methods:

- connect to a stable internet connection
- restart your device
- check for device updates
- reinstall latest version of the app

As a last resort, you can delete your book from the device and re-download. Note that this may cause you to lose any annotations you may have made.


For questions about the app, to give feedback, or for additional support, please contact TextbookHub Product Support - (855) 779-4928.

Support Team Hours

Monday to Friday from 7 AM ET to 11 PM ET July 1 to September 30

Monday to Friday 7 AM ET to 8 PM ET October 1 to June 30

Chat With Us!

Get support using Chat.  Find it in the lower right hand corner at help.textbookhub.com.